

Guidance for Registered Service Agents during COVID-19 Pandemic

Division of Consumer Equitability



April 30, 2020

This guidance is based on what is currently known about the transmission and severity of COVID-19 and information made available by [Nevada Health Response](#). The Nevada Department Agriculture (NDA) will update this guidance as needed and as additional information becomes available. Local agencies may have additional guidance and/or requirements regarding these operations in their jurisdiction.

Recommended Precautions for Registered Service Agencies

Agriculture and industries that support agriculture have been deemed “essential” under [Governor Sisolak’s directives](#). As the risk of transmission of COVID-19 remains high, it is important for everyone to take steps to reduce the risk of transmission.

Registered Service Agent Guidance

In addition to normal provisions and guidelines, the following should be considered:

Social distancing

- Maintain at least six feet of space between others at all times.
- When possible, make service appointments during low business periods of the day.
- When possible, allow for digital signatures to be used on documents associated with testing and certification.

Cleaning and using protective equipment

- Wear [face coverings](#) when going on site for an appointment and refrain from touching the covering. If you do touch it, wash your hands or use an alcohol-based hand sanitizer.
- Avoid touching eyes, nose and mouth.
- Wash hands with warm water and soap or use an alcohol-based hand sanitizer before and after each appointment.
- Wear single-use protective gloves during appointments. Always wash hands prior to putting on gloves and after removing them.
- Place single-use delicate task wipes (such as Kimwipes) as a protective barrier between test weights and scale platforms, particularly on scales used in retail settings.
- Clean all contact surfaces frequently (clipboards, vehicle door handles, steering wheels, etc.).
- Test measures and other equipment should be disinfected before and after each use and should not be shared between individuals if possible.

Monitoring illness

- Monitor for signs of illness such as shortness of breath, coughing or fever.
- Anyone experiencing signs of illness should stay home, contact their healthcare provider and follow [CDC-recommended steps](#).
- If anyone becomes sick:
 - Close off areas used by the sick person.

- Open outside doors and windows to increase air circulation in the area. Wait 24 hours (or as long as possible) before you clean or disinfect.
- Clean and disinfect all areas used by the sick person, such as offices, bathrooms, common areas, and shared electronic equipment like tablets and computers.
- Please reference the CDC's [Disinfecting Your Facility If Someone Is Sick](#) for guidance.

Resources

Latest updates related to Nevada agriculture industries during COVID-19 can be found at agri.nv.gov/industry_resources_covid19.