

June 3, 2020 Board Update

Division of Consumer Equitability



Program Updates – as of May 9, 2020

- Metrology
 - FY20 total items calibrated: 1,082
- Petroleum Technology
 - FY20 total samples tested: 1,985
 - FY20 sample failures: 37
 - FY20 fuel quality consumer complaints: 12
- Weights and Measures
 - FY20 devices inspected: 25,139
 - FY20 package and price verification inspection hours: 107.75
 - FY20 repair orders issued: 482
 - FY20 stop-use orders issued: 173
 - FY20 consumer complaints received: 78

Industry Impact

- Many industries served by the Division of Consumer Equitability were declared as essential businesses under Governor Sisolak’s *Declaration of Emergency Directive 003*, issued March 20, 2020, including grocery stores, convenience stores, hardware stores, and gas stations.
- NDA has participated in the preparation and issuance of guidance to industries served by the department, including guidance for Registered Service Agencies/Agents and Public Weighmasters. Additionally, NDA joined with the Governor’s Office of Energy to issue guidance clarifying that all elements of the fuel supply chain are considered essential services, including pipeline operators, distribution terminals, tanker trucks, and fuel wholesalers.
- In accordance with Orders and Guidance issued by Governor Sisolak related to the COVID-19 pandemic, routine division operations have been suspended since March 16, 2020.
- Division activities related to investigation of consumer complaints and inspections necessary for the continuation of essential commerce were determined to be essential functions. As of May 14, 2020, three investigations have been conducted under this essential function designation. One investigation confirmed contamination of fuel being sold at a single retail location; the retailer has completed all necessary corrective actions and division has confirmed fuel being sold at the retail location meets adopted standards.
- Division personnel continue to monitor and respond to telephone, email, and mail correspondence from industry and the public.
- All fuel samples received prior to the suspension of operations have been tested.
- The Sparks and Las Vegas metrology laboratories are currently operating on a limited basis for the purpose of certifying internal laboratory standards and division field reference standards.

- Weights and Measures program personnel are currently preparing to begin inspection of livestock scales the week of June 1, 2020. A letter notifying all livestock scale owners/operations of the division's tentative livestock scale inspection schedule has been sent. Weights and Measures program personnel have also begun testing of scales used at seasonal farmers markets and will be conducting some onsite scale testing at farmers markets in early June.