

# Guidance for Registered Service Agents during COVID-19 Pandemic

Division of Consumer Equitability

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This guidance is based on what is currently known about the transmission and severity of COVID-19 and information made available by [Nevada Health Response](#). The Nevada Department Agriculture (NDA) will update this guidance as needed and as additional information becomes available. Local agencies may have additional guidance and/or requirements regarding these operations in their jurisdiction.

## Recommended Precautions for Registered Service Agencies

Agriculture and industries that support agriculture have been deemed “essential” under [Governor Sisolak’s directives](#). As the risk of transmission of COVID-19 remains high, it is important for everyone to take steps to reduce the risk of transmission.

## Registered Service Agent Guidance

In addition to normal provisions and guidelines, the following should be considered:

### Social distancing

- Maintain at least six feet of space between others at all times.
- When possible, make service appointments during low business periods of the day.
- When possible, allow for digital signatures to be used on documents associated with testing and certification.

### Cleaning and using protective equipment

- Wear [face coverings](#) when going on site for an appointment and refrain from touching the covering. If you do touch it, wash your hands or use an alcohol-based hand sanitizer.
- Avoid touching eyes, nose and mouth.
- Wash hands with warm water and soap or use an alcohol-based hand sanitizer before and after each appointment.
- Wear single-use protective gloves during appointments. Always wash hands prior to putting on gloves and after removing them.
- Place single-use delicate task wipes (such as Kimwipes) as a protective barrier between test weights and scale platforms, particularly on scales used in retail settings.
- Clean all contact surfaces frequently (clipboards, vehicle door handles, steering wheels, etc.).
- Test measures and other equipment should be disinfected before and after each use and should not be shared between individuals if possible.

### Monitoring illness

- Monitor for signs of illness such as shortness of breath, coughing or fever.
- Anyone experiencing signs of illness should stay home, contact their healthcare provider and follow [CDC-recommended steps](#).
- If anyone becomes sick:
  - Close off areas used by the sick person.

- Open outside doors and windows to increase air circulation in the area. Wait 24 hours (or as long as possible) before you clean or disinfect.
- Clean and disinfect all areas used by the sick person, such as offices, bathrooms, common areas, and shared electronic equipment like tablets and computers.
- Please reference the CDC's [Disinfecting Your Facility If Someone Is Sick](#) for guidance.

**Resources**

Latest updates related to Nevada agriculture industries during COVID-19 can be found at [agri.nv.gov/industry\\_resources\\_covid19](https://agri.nv.gov/industry_resources_covid19).